



## MESSAGE FROM CHIEF EXECUTIVE OFFICER

Over the last 55 years, the Institute of Technical Education (ITE) and its predecessors have played a critical role in enhancing Singapore's human capital, contributing towards its economic and social development. ITE has developed a robust and resilient Technical and Vocational Education and Training (TVET) system that is now recognised globally through waves of transformation guided by its five strategic planning roadmaps. Many developing and developed countries have used ITE as

programmes but today it is well sought after for turnkey consultancy projects including the setting up of training institutes and provision of advisory services to governments in transforming their TVET systems. ITEES' contributions and services have meaningfully impacted people and TVET organisations from diverse cultures and nationalities from more than 30 countries, spanning across Asia, Africa, Middle East and Latin America. We have significantly helped our TVET partners raised their labour productivity, increased the employability of their youths and adults, enhanced their economic and business competitiveness and transformed the lives of thousands of individuals.

Our consultancy projects cover 6 broad areas of TVET Leadership, Infrastructure Development, Academic Development, Staff Capability Development, Academic Quality Assurance and Licensing & Accreditation. We recognise that different countries may face different TVET needs depending on their current states of economic and social development. We therefore offer customised TVET solutions to support our partners achieve their specific goals. We welcome you to discuss with us your specific TVET needs and together, we will work with you as your *Global Partner of Choice to Transform TVET and Transform Lives*.

**SURESH NATARAJAN**  
Chief Executive Officer  
ITE Education Services

Global Partner of Choice to *Transform TVET, Transform Lives.*

a benchmark as they aspire to attain a world-class TVET system to support their economic development and industrialisation efforts.

As countries worldwide recognised the importance of skills and investing in TVET, there is a growing interest to learn from ITE's transformation story. ITE Education Services (ITEES) was thus incorporated as a wholly owned consultancy arm of ITE in 2003, to provide consultancy and training services in TVET. ITEES started by offering short customised training



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### ITE COLLEGE CENTRAL



### ABOUT ITE EDUCATION SERVICES

The ITE Education Services (ITEES), a wholly owned subsidiary of the Institute of Technical Education (ITE), Singapore, was set up in January 2003 with the objective of sharing ITE's expertise in Technical and Vocational Education and Training (TVET).

ITE Singapore was established as a post-secondary education institution in 1992 under the Ministry of Education. ITE is a principal provider of career and technical education and key developer of national occupational skills certification and standards to enhance Singapore's workforce competitiveness. Under its "One ITE System, Three Colleges" Governance and Education model, ITE has three Colleges, namely ITE College Central, ITE College East and ITE College West.

### ITE COLLEGE WEST



### ITE COLLEGE EAST

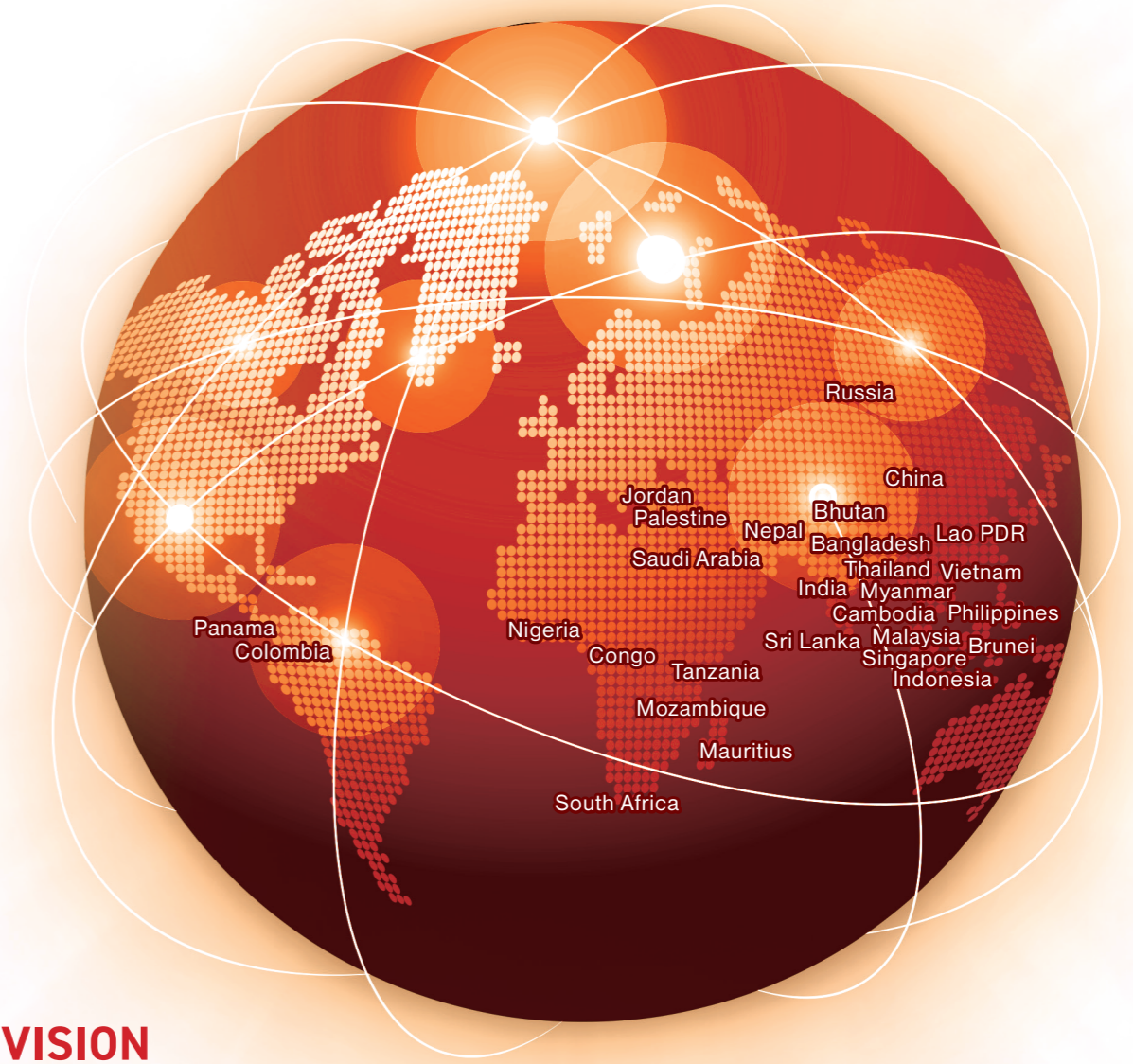


## OVER 50 YEARS OF TVET KNOWLEDGE, CAPABILITIES AND EXPERIENCE



YOUR GLOBAL PARTNER OF CHOICE

## TRANSFORM YOUR TECHNICAL AND VOCATIONAL EDUCATION AND TRAINING



### OUR VISION

A Global Partner of Choice in Transforming Lives through Skills Education and Training

### OUR MISSION

To Impact Skills Education and Training Internationally Leveraging on the Singapore System

ITE Education Services  
[www.itees.com.sg](http://www.itees.com.sg)

# OUR EXPERTISE |

## Applied & Health Sciences

- Biotechnology
- Chemical Technology
- Paramedic & Emergency Care
- Applied Food Science
- Chemical Process Technology
- Community Care & Social Services
- Nursing
- Opticianry

## Business & Services

- Accounting
- Banking Services
- Beauty & Wellness Management
- Early Childhood Education
- Event Management
- Human Resource & Administration
- International Logistics
- Leisure & Travel Operations
- Maritime Business
- Passenger Services
- Retail & Online Business
- Service Management
- Sport Management
- Beauty & Wellness
- Business Services
- Finance Services
- Fitness Training
- Floristry
- Hair Fashion & Design
- Logistics Services
- Travel & Tourism Services

## Design & Media

- Architectural Technology
- Filmmaking
- Interactive Design
- Motion Graphics
- Performance Production
- Visual Effects
- Visual Merchandising
- Digital Animation
- Fashion Apparel Production & Design
- Interior & Exhibition Design
- Product Design
- Video Production
- Visual Communication

## Engineering

- Automotive Engineering
- Civil & Structural Engineering Design
- Electrical Engineering
- Engineering with Business
- Facility Management
- Facility Systems Design
- Landscape Management & Design
- Marine Engineering
- Marine & Offshore Technology
- Mechanical Engineering
- Mechatronics Engineering
- Offshore & Marine Engineering Design
- Precision Engineering
- Process Plant Design
- Rapid Transit Engineering
- Robotics & Smart Systems
- Aerospace Avionics
- Aerospace Machining Technology
- Aerospace Technology
- Automotive Technology (Heavy Vehicles)
- Automotive Technology (Light Vehicles)
- Built Environment (Mechanical & Electrical Services)
- Built Environment (Vertical Transportation)
- Digital & Precision Engineering
- Electrical Technology (Lighting & Sound)
- Electrical Technology (Power & Control)
- Mechanical Technology
- Mechatronics & Robotics
- Rapid Transit Technology
- Urban Greenery & Landscape

## Hospitality

- Culinary Arts
- Hospitality Operations
- Pastry & Baking
- Asian Culinary Arts
- Western Culinary Arts

## Info-Comm Technology and Electronics

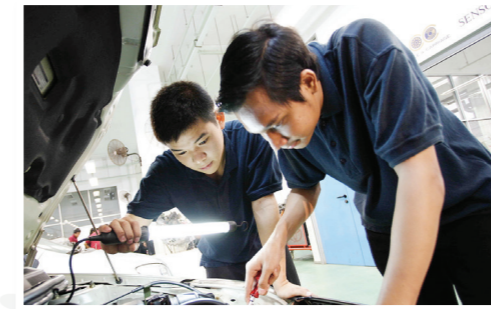
- Broadcast & Media Technology
- Business Information Systems
- Cyber & Network Security
- Electronics Engineering
- Games Art & Design
- Games Programming & Development
- IT Applications Development
- IT Systems & Networks
- Security System Integration
- Electronics, Computer Networking & Communications
- Infocomm Technology
- Microelectronics
- Security Technology
- Web Applications

## Life Skills Modules

- Decision Making
- Entrepreneurship
- Design Thinking
- Effective Communications
- Handling Difficult Customers
- Managing Workplace Relationships
- Negotiation Skills
- Presentation Skills
- Personal Effectiveness
- Professional Image and Etiquette
- Team Building
- Time Management



## Inspiring Today — Impacting Tomorrow



# OUR GLOBAL PROJECTS |

- Singapore Myanmar Vocational Training Institute, Yangon, Myanmar
- Centre of Excellence for Tourism Training, Rajasthan, India
- North-East Skills Centre, Assam, India
- World Class Skills Centre, New Delhi, India
- Model Skills Training Centre, Abuja, Nigeria
- Regional Vocational Training Centre, Amman, Jordan
- Vietnam-Singapore Technical Training Centre, Vietnam
- Batam Polytechnic, Batam, Indonesia
- Skills Accreditation Centres in Bangladesh, China, India, Myanmar and Philippines
- Professional development of TVET Leaders from more than 40 countries
- Seminars for Ministers and Policy Makers on TVET development
- Capability and pedagogy development of TVET trainers from all over Asia, Africa, Middle-East and Latin America
- Planning and design of a new comprehensive campus in Panama
- Licensed private schools to offer ITE courses and certifications in Singapore, China, Mauritius, Nepal and Vietnam
- Customised training for more than 120 small and medium enterprises
- Training solutions for agencies and corporations from various sectors of economy
- World Skill Center, Odisha, India
- Center of Skills Acquisition, Madhya Pradesh, India
- Skills for Competitiveness, Cambodia
- Projects in more than 30 countries
- New Age Makers Institute of Technology (AcelorMittal Nippon Steel)

# OUR SERVICES |

## TVET Infrastructure Development

- Planning and development of TVET campuses
- Design of training facilities, learning space and student amenities
- Planning and procurement of training equipment
- Advisory on workshop setup
- Commissioning of training facilities

## TVET Leadership Development

- TVET for economic and social development
- Development and enhancement of TVET leadership and management capabilities
- Building a successful and sustainable TVET system for 21<sup>st</sup> century
- TVET as a competitive strategy in economic development
- Skilled manpower planning and development
- Governance and strategic planning for TVET
- TVET with industry, for industry
- Holistic development, enrichment and management of TVET students
- Academic quality assurance
- Developing a high-performing academic team for TVET
- Managing TVET budgets and revenue
- Transforming TVET, transforming lives

## TVET Staff Capability Development

- Equipping TVET professionals and teachers with the essential skills and knowledge for the effective design and delivery of TVET education
- Pedagogical Skills
  - Instructional design
  - Effective presentation
  - Coaching skills
  - Assessment competencies
  - Student management
- Technical Skills
  - Manufacturing & Engineering
  - Electronics
  - Info-Communications Technology
  - Design & Media
  - Applied & Health Sciences
  - Hospitality & Tourism
  - Business & Services
  - Aerospace Technology
  - Maritime Technology
  - Facilities Technology

## TVET Academic Development

- Training Needs Analysis
- Development of Academic Framework
- Development of competency-based TVET curriculum
- Design and development of TVET academic systems, skills standards, curriculum, assessment schemes and training materials
- Student services and enrichment programmes

## TVET Quality Assurance

- Revision and enhancement of TVET systems and performances
- Revision of TVET policies, systems, infrastructure and processes to meet high quality education standard
- Academic quality assurance
  - Quality curriculum
  - Quality delivery
  - Quality learning environment
  - Quality assessment
  - Quality staff
- Academic Audit
- Global Excellence Model for Skills Education & Training (GEMSET)

## TVET Licensing and Certification

- Licensing of TVET curriculum
- Support in skills assessment and exams
- Accreditation of TVET institutions
- ITEES Skills Qualification